Reference Access and Interconnection Offer Sub Annex C-FI 04 Call Origination for Non-Geographic Calls

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# General

* 1. This Sub Annex sets out the Call Origination for Non-Geographic numbers of the Requesting Party.
  2. The Requesting Party shall request for Fixed Ancillary Interconnection Services to be able to convey calls between Omantel and the Requesting Party.
  3. Omantel, jointly with the industry, shall agree in advance to all necessary technical requirements, including Call set-up and clear-down sequences, for the conveyance of Calls pursuant to this Sub Annex. Within three months of a request been made for a Call Origination for Non-Geographic Calls service, and subject to all the parties having fully cooperated with Omantel, and that there will be no delays caused by factors outside Omantel’s control, Omantel will submit to the TRA for approval the text of the Joint Working Manual together with a note signed by all involved parties stating whether the text is agreed by all. Where any differences exist, these shall be clearly identified in the accompanying note. The Joint Working Manual shall come into force once approved by the TRA.
  4. The Parties shall convey Calls during those periods of time and at the same standard and quality of Service as Parties convey similar Calls to their Customers.
  5. Left blank.
  6. Each Party shall correct faults that occur in its Network which affect the conveyance of Calls in accordance with such Party’s normal engineering practices. For the avoidance of doubt, neither Party warrants that its Network is, or will be, free from faults.

# Definitions

* 1. The definitions in Annex L shall apply to this Sub Annex in addition to the following definitions:
     1. Non-Geographic Number – Fixed telephone numbers not assigned to a geographical location.

# Call Origination for Non-Geographic Calls

* 1. Omantel offers the Service below for Voice Calls Originated from the Omantel Network to be terminated on a non-geographic number on the Requesting Party’s Network.

|  |  |  |
| --- | --- | --- |
| **No.** | **Service** | **Definition** |
| 1 | Call Originated for Non-Geographic Calls | A Call handed over from Omantel Network to the Requesting Party Network at the nearest Point of Interconnection to Omantel Customer and terminated on Non-Geographical number on the Requesting Party. |

Table ‎3‑1 Omantel Call Origination Services for Non-Geographic calls

* 1. The Service includes the origination fee incurred by Omantel, as listed in Clause ‎6 of this Sub Annex, which will be invoiced to the Requesting Party.

# Routing Regimes

* 1. Calls handed over from Omantel Network to the Requesting Party Network designated to be terminated at a non-geographic number in the Requesting Party’s Network shall be handed over at the Point of Interconnection closest to the Omantel fixed termination point.

# Ordering and Delivery

* 1. Ordering and delivery shall be handled according to Annex H.
  2. Omantel shall target a delivery time of no more than thirty (30) to seventy (70) Working Days subject to feasibility, cooperation of the Requesting Party and any other third Party. This delivery date is subject to the Requesting Party having fully cooperated with Omantel and that there will be no delays caused by factors outside Omantel’s control such as, for example, due to the delay arising from the involvement of governmental entities.

# Tariff

* 1. The up to date tariff for the Services can be found in Annex M.
  2. The cost of additional product features, specialized billing, systems and/or network interfaces, non-standard connectivity and associated configuration, integration and testing are not included in the published tariffs. Such cases will be dealt with on a case-by-case basis against mutual agreed timelines and charges. Omantel shall inform the TRA accordingly and obtain the necessary approvals from it. For the avoidance of doubt, the cost of integration and testing of standard orders is included in the published NRC/set-up fee for the corresponding service and any such charges shall apply to items that could not reasonably be foreseen or in respect to special requirements from the Requesting Party during the provisioning of the services.

# Fault Management

* 1. Fault Management shall be handled according to Annex H.

# Forecasts

* 1. Forecasting shall be handled according to Annex F.