



**OMANTEL**

**Reference Access Service Offer**  
**Access service packages for Class II**  
**License holders**

July 13, 2009

**ANNEX C10**  
**INTERNET LEASED LINES (PEERING)**



## Index

INDEX .....	2
1 GENERAL.....	3
2 DEFINITIONS .....	4
3 INTERNET LEASED LINE PORTFOLIO .....	5
4 ORDERING AND DELIVERY .....	6
5 CHANGING AND DISCONNECTION .....	7
6 DATABASE .....	8
7 FAULT MANAGEMENT .....	9
8 DISCOUNTS .....	10
9 TARIFFS .....	11
10 CANCELLATION AND EARLY TERMINATION .....	13

## 1 General

- 1.1 This Sub-Annex sets out the Omantel offer for Internet Leased Lines capacity.
- 1.2 This service is intended for data communication to and from the internet. This service is not allowed to be used for voice applications.
- 1.3 The Internet Leased Lines under this agreement are considered to be delivered as basic standard services.
- 1.4 Internet Leased Lines requested in remote areas, outside exchange areas or outside present coverage area will be provided on specific conditions subject to TRA approvals.
- 1.5 Minimum lease time for Internet Leased Line under the conditions in this annex is 1 (one) year
- 1.6 Internet Leased Lines for temporary use may be provided on conditions determined case by case
- 1.7 Internet Leased Lines with higher band width than 2 Mbit/s will be only provided on locations where Omantel has an existing backbone structure able to carry these
- 1.8 Physical redundancy for the access of an Internet Leased Line will be offered on conditions determined case by case subject to TRA approval.

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## 2 Defintions

2.1 See also Definitions in Annex L to this Agreement.

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## 3 Internet Leased Line portfolio

- 3.1 The Omantel Internet Leased Line portfolio for Access Service Providers is a dedicated link to the Internet intended to give a cost effective connectivity.
- 3.2 The Omantel Internet Leased Lines portfolio consists of the following bandwidths
- 3.2.1 2 Mbit/s
  - 3.2.2 4 Mbit/s
  - 3.2.3 8 Mbit/s
  - 3.2.4 16 Mbit/s
  - 3.2.5 34 Mbit/s
  - 3.2.6 155 Mbit/s
- 3.3 Upon request, Omantel can provide other bandwidths on terms and conditions agreed between the parties. Such requests are handled according to Annex H.



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## 4 Ordering and Delivery

4.1 Ordering and delivery is handled according to Annex H.

## 5 Changing and disconnection

- 5.1 Omantel offers the following options concerning delivered Internet Leased Lines:
  - 5.1.1 Up-grading of bandwidth
  - 5.1.2 Changes of the end point in urban area
  - 5.1.3 Disconnection of leased line
- 5.2 Up-grading orders are placed according to order procedures in Annex H.
- 5.3 Monthly fees for the increased bandwidth are due and counted from the month following the month when upgrading is executed. Installation fees are to be paid according to the selected procedure.
- 5.4 Changing of the end-point from one address in an urban area to another address in an urban area is ordered according to standard ordering procedures in Annex H. Installation fees are to be paid according to the selected procedure.
- 5.5 All changes, not belonging to the above specified options, are to be considered as a disconnection of the Internet Leased Line and order of a new Internet Leased Line.
- 5.6 Disconnections of Internet Leased Lines are ordered according to procedures in Annex H and Omantel will on a case by case basis issue a disconnection proposal including disconnection fees according to the price list in this Sub-Annex with appropriate discounts as may be applicable.
- 5.7 Minimum lease time is considered to be 12 month
- 5.8 Cancellation of leased lines will have a notice period of 3 months.
- 5.9 Cancellation of an Internet Leased Line before the expiration of the agreed contractual period is subject to early termination fee

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## 6 Database

6.1 Omantel will install and keep updated a database consisting of all active and ordered Internet Leased Lines of Operator. The database will consist of at least the following parameters:

- 6.1.1 ID number
- 6.1.2 actual bandwidth
- 6.1.3 former bandwidth(s)
- 6.1.4 address of end-point
- 6.1.5 order date
- 6.1.6 agreed and promised delivery date
- 6.1.7 actual delivery date
- 6.1.8 reported faults
- 6.1.9 maintenance actions taken
- 6.1.10 installation fee
- 6.1.11 monthly fee
- 6.1.12 discount schemes applicable to the line
- 6.1.13 length of line in km

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## 7 Fault management

7.1 Fault management is handled according to Annex H.



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## 8 Discounts

8.1 Discounts for Omantel Internet Leased Lines is based on capacity and the period of commitment. Please refer to Section 9.

### 8.2 Volume Discounts

The volume discounts on Internet Leased Lines is not yet developed but might offered case by case.

## 9 Tariffs

9.1 Below the installation and monthly fees related to Internet Leased Lines All charges are in OMR.

9.1.1 All non recurrent fees such as installation fees, up-grade fees etc will be paid in arrear

9.1.2 All recurrent fees such monthly fees etc will be paid in advance

9.2 2 Mbits

	Installation fee	Rental/ Month	
		Access 3 Km	Access 6km
1 year	350	2,114	2,114
2 year	350	1,946	1,946
5 year	350	1,616	1,616
6 year	350	1,546	1,546

9.3 4 Mbit/s

	Installation fee	Rental/ Month	
		Access3 Km	Access 6km
1 year	700	4,014	4,670
2 year	700	3,686	4,342
5 year	700	3,426	3,891
6 year	700	3,277	3,755

9.4 8 Mbit/s

	Installation fee	Rental/ Month	
		Access3 Km	Access 6km
1 year	700	5,753	6,313
2 year	700	5,353	5,993
5 year	700	4,883	5,304
6 year	700	4,673	5,158

9.5 16 Mbit/s

	Installation fee	Rental/ Month	
		Access 3 Km	Access 6km
1 year	700	8,383	9,163
2 year	700	7,759	8,539
5 year	700	7,239	7,841
6 year	700	6,919	7,537

9.6 34 Mbit/s

	Installation fee	Rental/ Month	
		Access 3 Km	Access 6km
1 year	700	14,744	15,914
2 year	700	13,184	13,964
5 year	700	11,814	12,651
6 year	700	11,314	11,928

9.7 155 Mbit/s

	Installation fee	Rental/ Month	
		Access 3 Km	Access 6km
1 year	2000	40,106	41,666
2 year	2000	35,426	36,986
5 year	2000	32,036	33,195
6 year	2000	30,276	31,517

9.8 Upgrades and down grades

9.8.1 Upgrade to higher band with is charged as 50% of installation fee for the new bandwidth

9.8.2 Charges to downgrade will be determined in case by case taken into consideration location, bandwidth and other relevant circumstances

## 10 Cancellation and Early Termination

10.1 The cancellation time will be 3 months from the day Omantel receives the request for cancellation.

10.2 If for any reason a leased line with a committed contractual period with given discount is before the minimum period an early termination fee shall be applied. The early termination fee will be calculated according to the table below

Contractual period	Cancellation	Early termination fee
24 month	After completion of 12 months and before completion of 18 months lease	5% of the monthly uncommitted fee* remain months +5% of monthly fee
24 month	After completion of 18 months lease	5% of the monthly uncommitted fee* remain months