



OMANTEL

Reference Access Service Offer
Access service packages for Class II
License holders

March 15, 2009

ANNEX C19
Wholesale ADSL SERVICE



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1 General

- 1.1 This Sub-Annex sets out the Omantel offer for an Internet Access Service Provider, IASP for the provision of ADSL access to the Internet.
- 1.2 This service is intended for data communication to the internet. This service is not allowed to be used for voice applications.

2 Defintions

- 2.1 See also Definitions in Annex L to this Agreement.
- 2.2 Abbreviations used in this Sub Annex is only valid for this Sub Annex

3 The service set-up

- 3.1 The Class II Licensee Wholesale ADSL access to Internet, CWAI, targeted to Internet Access Service Providers (IASPs), to market broadband access to Internet in competition with Omantel retail and other IASP's.
- 3.2 The IASP will be able to brand, price and market the service, take full first line customer care responsibility and charge its customer, taking full responsibility for collection of revenues.
- 3.3 The IASP will be able to market the services in zones according to what is agreed in this Annex and in accordance with the demand forecasts periodically delivered to Omantel.
- 3.4 Omantel will deliver, maintain the service and take care of technical and operational support to the IASP concerning the CWAI.

4 Service marketing zones and available capacity

- 4.1 Due to the roll-out of the Omantel network capacity the CWAI is available in specific geographic zones.
- 4.2 The Parties will from time to time agree on what zones that are available for the IASP. Available zones depend on the deployment capacity in the Omantel network. Omantel shall use its best efforts to make zones available, based on the forecasts from the IASP according to what is said in Annex F, Forecasts.
- 4.3 The CWAI will be provided in batches of 1000 lines in each zone per each IASP.
- 4.4 The Parties shall from time to time, according to what is agreed in Annex F, Forecasts, agree on what capacity, counted as numbers of customers, which is available per zone.
- 4.5 It shall be noted that Omantel is not in the position to discriminate between different IASPs. Capacity available for CWAI cannot be pinpointed to a specific IASP.
- 4.6 The CWAI will be available in different Classes depending on segmentation and bandwidth.

Segment	Download speed (Kbps)	Upload speed (Kbps)
Residential	512	128
Residential	1024	128
Residential	2048	256
Residential	4096	256
Residential*	8192	256
Business	1024	128
Business	2048	256
Business	4096	256
Business	8192	512
Business*	16384	1024

5 Prices

5.1 The pricing model consists of the following items and is listed in table 1:

- Installation fee
- Periodic fee
- Traffic fee (the sum of downstream and upstream traffic) per GB

5.2 The prices don't include customer equipment such as Splitter Box, ADSL modem or Router equipment.

Table 1

	Wholesale Packages Prices				
	Installation fee (R.O)	Base MRC (R.O)	Included GB	Price per additional GB(RO)	Monthly cap (RO)
Residential pack 512 kbps	8	10.500	0	0.800	34.125
Residential pack 1 Mbps	8	15.200	2	0.800	
Residential pack 2 Mbps	8	23.200	5	0.800	
Residential pack 4 Mbps	8	31.200	10	0.800	
Residential pack 8 Mbps	8	79.200	70	0	79.200
Business pack 1 Mbps	8	44.000	5	0.800	
Business pack 2 Mbps	8	76.000	10	0.800	
Business pack 4 Mbps	8	108.000	15	0.800	
Business pack 8 Mbps	8	156.000	20	0.800	
Business pack 16 Mbps	8	284.000	200	0.0	284

6 Ordering and Delivery

6.1 Ordering and delivery is handled according to Annex H.



7 Fault management

7.1 Fault management is handled according to Annex H