

طريقة التأكد من خدمة Video Store Service

Click <http://videos.omantel.om/cp/app/>

1-أضغط على <http://videos.omantel.om/cp/app/>

Enter

User Name: **omantel_oman**

Password: **omantel@123**

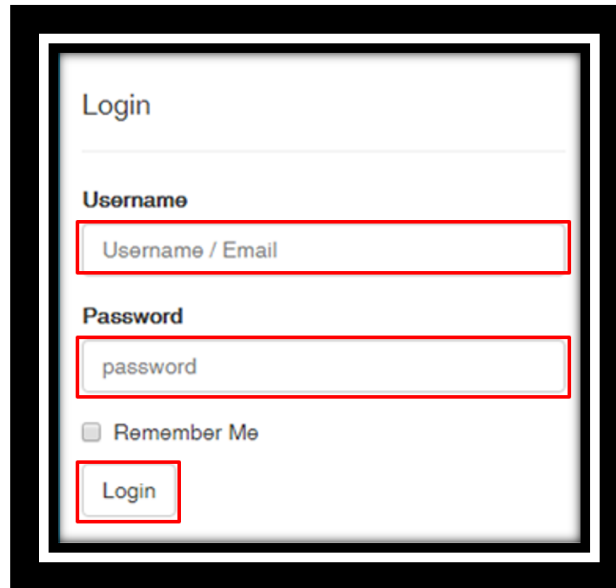
Click : **Login**

2- قم بادخال

3-اسم المستخدم: **omantel_oman**

4-كلمة المرور: **omantel@123**

5-أضغط على : **Login**



Enter **Customer Number**.

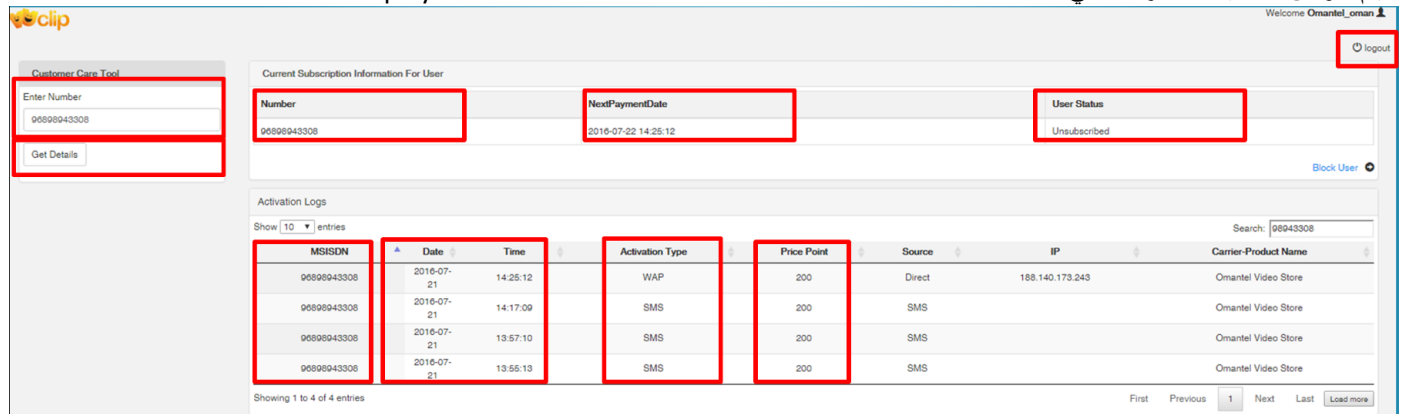
Click **Get details**.

The customer details will be displayed as below:

قم بادخال رقم المشترك

أضغط على **Get details**

سيتم عرض تفاصيل المشترك كالتالي:



Customer Care Tool

Enter Number
0680943308

Get Details

Current Subscription Information For User

Number	NextPaymentDate	User Status
0680943308	2016-07-22 14:26:12	Unsubscribed

Block User

Activation Logs

Show 10 entries

MSISDN	Date	Time	Activation Type	Price Point	Source	IP	Carrier-Product Name
0680943308	2016-07-21	14:26:12	WAP	200	Direct	188.140.173.243	Omantel Video Store
0680943308	2016-07-21	14:17:00	SMS	200	SMS		Omantel Video Store
0680943308	2016-07-21	13:57:10	SMS	200	SMS		Omantel Video Store
0680943308	2016-07-21	13:56:13	SMS	200	SMS		Omantel Video Store

Showing 1 to 4 of 4 entries

First Previous 1 Next Last Load more