

Reference Access and Interconnection Offer

Sub Annex C-FI 05 Outgoing International Calls

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1 General

- 1.1 This Sub Annex sets out the following Services:
 - 1.1.1 Outgoing International Call Services, and
 - 1.1.2 Outgoing Aeronautical and Maritime Call Services
- 1.2 The Requesting Party shall request for Fixed Ancillary Interconnect Services to be able to convey Calls between Omantel and the Requesting Party.
- 1.3 The Requesting Party shall request the interconnection from Omantel directly at both its International switches.
- 1.4 The Parties shall agree in advance to all necessary technical requirements, including Call set-up and clear-down sequences, for the conveyance of Calls pursuant to this Sub Annex. Where a RAIO agreement exists between the Parties, no further requirements for a specification document shall exist.
- 1.5 The Parties shall convey Calls during those periods of time and at the same standard and quality of Service as Parties convey similar Calls to their Customers.
- 1.6 Omantel shall be under no obligation to convey Transit Calls to destinations that are not available to Omantel Customers.
- 1.7 The Requesting Party shall not hand over Calls to Omantel Network and Omantel shall be under no obligation under this Sub Annex, to accept these Calls from the Requesting Party Network.
- 1.8 Each Party shall correct faults that occur in its Network which affect the conveyance of Calls in accordance with such Party's normal engineering practices. For the avoidance of doubt, neither Party warrants that its Network is, or will be, free from faults.

2 Definitions

2.1 The definitions in Annex L shall apply to this Sub Annex in addition to the following definitions:

2.1.1 International Operator – Third Party Operator located outside the Territory.

2.1.2 Service – Outgoing International Call Service

2.1.3 Outgoing International Call Service - An International Call handed over from the Requesting Party Network to Omantel Network at a Point of Interconnection at one of Omantel's international switches to be handed over from the Omantel Network to an International Operator's network where the International Operator offers directly or indirectly termination of the voice call abroad.

3 Outgoing International Call Services

- 3.1 Omantel offers the Requesting Party the Outgoing International Call Service. The Service allows the Requesting Party to use Omantel's Network to transit Calls delivered through its International Point of Interconnect to an International Destination.
- 3.2 Charges for the Outgoing International Call Services are as a cascade Service and consist of two parts;
 - 3.2.1 National leg - defined as Direct International Outgoing Service.
 - 3.2.2 International leg – includes the termination fee of the International Operator amended from time to time.
 - 3.2.3 For the avoidance of doubt, the international destination could also be Satellite, Aeronautical or Maritime Third Party Operators.

4 Routing Regimes

- 4.1 Calls handed over from the Requesting Party Network at a POI at Omantel International Switches must be designated to be terminated to an international destination or to Satellite, Aeronautical or Maritime Third Party Operators.

5 Ordering and Delivery

- 5.1 Ordering and delivery shall be handled according to Annex H.
- 5.2 Omantel shall target a delivery time of no more than thirty (30) to seventy (70) Working Days subject to feasibility, cooperation of the Requesting Party and any other third Party. This delivery date is subject to the Requesting Party having fully cooperated with Omantel and that there will be no delays caused by factors outside Omantel's control such as, for example, due to the delay arising from the involvement of governmental entities.

6 Tariff

- 6.1 The up to date tariff for the Services can be found in Annex M.
- 6.2 The cost of additional product features, specialized billing, systems and/or network interfaces, non-standard connectivity and associated configuration, integration and testing are not included in the published tariffs. Such cases will be dealt with on a case-by-case basis against mutual agreed timelines and charges. Omantel shall inform the TRA accordingly, and obtain the necessary approvals from it. For the avoidance of doubt, the cost of integration and testing of standard orders is included in the published NRC/set-up fee for the corresponding service and any such charges shall apply to items that could not reasonably be foreseen or in respect to special requirements from the Requesting Party during the provisioning of the services.

7 Fault Management

7.1 Fault Management shall be handled according to Annex H.

8 Forecasts

8.1 Forecasting shall be handled according to Annex F.